

**Arthur Holm DX2, DynamicX2Talk, DynamicX2, DynamicX2 BarConnect, DynamicX2KM, DB2Share, DB2, Dynamic1Twin, DynamicSignatureDisplay and Albiral Smart retractable**

### Warranty Terms and Conditions

Albiral Display Solutions warrants this product against manufacturing defects and workmanship for a period of five (5) years from the date of purchase, subject to the conditions below.

1. Mechanical parts: The engine and the product's mechanical parts are warranted against manufacturing defects and workmanship for a period of five (5) years from the date of purchase.
2. LCD panel, inverter, controller, electrical, electronic boards, accessories and power supply are warranted against manufacturing defects and workmanship for a period of two (2) years from the date of purchase.
3. LCD panels that present more than 3 defective pixels (15-19") and more than 4 defective pixels (20-24") will be replaced under warranty.
4. Labour costs: Albiral Display Solutions covers the labour costs to replace any defective parts during the validity of this warranty.
5. Transport costs:
  - I) In the case that a manufacturing defect occurs within 90 days after the purchase date, both freight and insurance costs will be paid by Albiral Display Solutions.

*Although Albiral Display Solutions pays for transport and insurance cost, Albiral Display Solutions will not be responsible for the damages caused by transport if the customer does not inform in writing immediately when receiving the goods.*

- II) After 90 days of the purchase date, the beneficiary of the warranty will pay both freight and insurance costs.

*Albiral Display Solutions will not be responsible for the damages caused by transport, when the customer pays this.*

6. This warranty does not cover the labour costs of handling, diagnose, remove, replace, reinstall and/or program any product, force majeure causes such as vandalism or stealing.
7. This warranty does not apply if the fault has been caused by misuse, improper handling, electrical or mechanical abuse, abnormal operation conditions, non-authorized modifications, and inadequate transport or as a result of atmospheric phenomena.
8. The warranty is not valid if persons other than authorised Service Centre have handled the product and if the product has been manipulated or warranty seals are removed or manipulated.
9. The beneficiary of the warranty will have to send the devices with the original packaging to warranty there are no damages during the transport.
10. The warranty is not valid if the beneficiary of the warranty does not include RMA form and copy of the purchasing invoice.

Please, note that laws vary from country to country, and that some provisions of this warranty may not apply to you.

If you have any doubts concerning the terms of this warranty, please contact:

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